

To ensure the privacy of your personal information, we've outlined best practices below to help you keep your information safe:

Recognize Phishing Text Messages

- The Riverside Express will **never** ask for payment using text messages.
- Look for common signs of phishing texts which include:
 - Urgent and alarming language.
 - Request for personal and financial information.
 - Look out for international sender numbers.
- Always double check website URLs before entering any personal information.
- Avoid opening attachments from unknown senders.

Use Strong Passwords

- Make your passwords at least 8 characters long.
- Use complex passwords with upper/lower-case letters, numbers, and symbols.
- Do not share your password.

> Monitor Your Account

- Regularly review your account details to ensure accuracy, including credit card information, vehicle and license plate numbers, contact details, and statement charges to verify all tolls and fees are correct.
- To update your account please login at <u>www.riversideexpress.com</u>